

PRESS INFORMATION

Software made in Austria on duty all over the world

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The Austrian software vendor TAC installed its Spa & Activity Software „Reservation Assistant“ in Saudi Arabia and breaks the 50-countries-barrier

At Park Hyatt Jeddah, TAC has recently installed the Spa & Activity Software „Reservation Assistant“ in Saudi Arabia for the first time and with this breaks the 50-countries-barriere. The software now takes care of optimized allocation of resources and increased efficiency in spas and wellness operations in 51 countries on all continents around the globe.

Everyday over 350 customers with more than 4,500 users work with Reservation Assistant. “This proves that the software has been developed for all challenges the international hospitality and spa industry has to offer”, says Thomas Roessler, Managing Director of TAC.

Despite its worldwide use, the software is individually adjusted to every customer and the demands of every particular country. Reservation Assistant is available in 15 different languages, for example Finnish, Turkish, Russian and Latvian. Furthermore, the software is not only available as a fixed installation, but can also be used as an ASP solution via the Internet. Various renowned customers such as Hyatt rely on this variant. The software is installed on a database provided by TAC. Hyatt can access the system via the Internet from a site anywhere around the world and in this way does not have to buy and maintain the required hardware.



About TAC

The Austrian TAC GmbH is specialized in the development of innovative software solutions for the hospitality industry. Reservation Assistant Spa & Activity Software coordinates and optimizes all work processes that run in every wellness operation. The customers include Hyatt, La Mamounia Marokko, Grand Resort Bad Ragaz, Interalpen-Hotel Tyrol, The Dolder Grand, Rogner Bad Blumau, Grand Hotel Victoria Jungfrau and Belle Mare Plage Mauritius.

With TAC Digital Signage TAC offers another possibility to increase the average utilization of the spa and therefore also raise profitability. Reservation Assistant Spa & Activity Software reports available treatments and automatically offers them on all electronic posters of TAC Digital Signage. This presentation attracts the guests' attention and in this way generates additional sales.



Thomas Roessler
Managing Director TAC

Contact:

Katharina Lagler
Marketing und PR Manager

TAC Informationstechnologie GmbH
1110 Wien, Gasometer A, Guglgasse 6 266

T: +43.3332.6005.990
M: +43.664.8214868
www.reservationassistant.com
<mailto:k.lagler@tac.eu.com>
www.facebook.com/reservationassistant