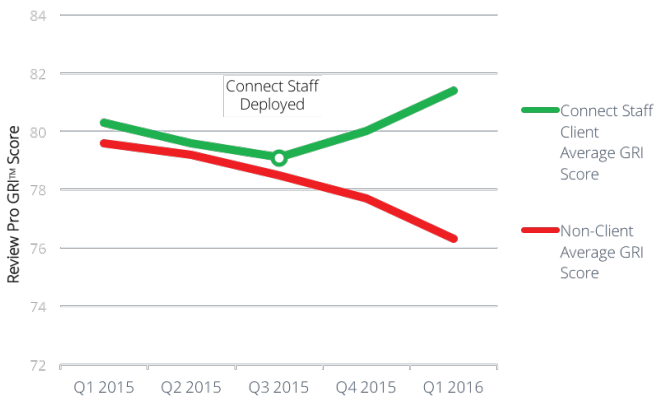
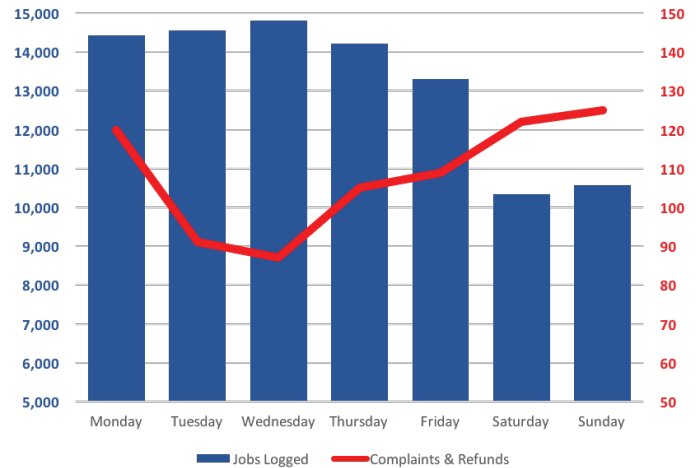


More engagement with less complaints

Enjoy guest satisfaction increases through Connect Staff



5 Point Guest Satisfaction Increase



More Engagement – Less Complaints

The results of what we found

- 20% immediate labour capacity increase for HOD's
- Guest satisfaction scores improved 5 points within 6 months
- Less complaints & guest refunds on days where product used most
- More accurate and cost-effective appraisal of FF&E
- Predictive maintenance – superseding preventative maintenance